



HEALTH DIMENSIONS GROUP®

For Immediate Release
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Health Dimensions Group® Communities Awarded National Quality Award

MINNEAPOLIS (June 11, 2024) – [Health Dimensions Group](#)® (HDG®), a leading senior living, post-acute, and long-term care management and consulting organization, is pleased to announce two of the organization’s managed communities have been recognized as 2024 recipients of the *Bronze – Commitment to Quality Award* by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). Both communities—Dimensions Living Stevens Point in Stevens Point, Wisc. and Kruse Village in Brenham, Texas— have been recognized for their commitment to improving the lives of seniors with quality care and services.

The AHCA/NCAL [National Quality Award Program](#) is a rigorous three-level process that is reviewed and evaluated by trained experts against a set of nationally recognized standards for organizational excellence. The standards of the Baldrige Performance Excellence Program help organizations achieve superior performance over time to improve quality of life and care of long-term care residents and team members.

Providers begin the quality improvement process at the Bronze level, where they develop an organizational profile with essential performance elements such as vision, mission statement, understanding of key customers, and key strengths and challenges. Bronze applicants must also demonstrate their ability to implement a sustainable performance improvement system. Trained examiners review each application to determine if a center has met the demands of the criteria. Dimensions Living Stevens Point and Kruse Village are among 708 senior living communities in the United States that achieved the Bronze level in 2024.

“Receiving this award marks the beginning of an exciting journey towards excellence,” said AHCA/NCAL National Quality Award Board Chair Cathy Bergland. “Congratulations to Dimensions Living Stevens Point and Kruse Village for this significant achievement.”

Under HDG’s management and through the implementation of HDG’s proven processes, Dimensions Living Stevens Point and Kruse Village join the organization’s other managed communities that have achieved a National Quality Award in recent years, including Boundary Waters Care Center in Ely, Minn., Dimensions Living Appleton in Appleton, Wisc., Dimensions Living Green Bay in Green Bay, Wisc., Wisconsin Veterans Home at Chippewa Falls in Chippewa Falls, Wisc., Lutheran Living Senior Campus in Muscatine, Iowa, and Marycrest Assisted Living in Denver.

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HDG was founded in 2000 with the mission of making older adults' lives better by providing quality care, service, and consulting to senior living, post-acute, and long-term care providers, as well as hospitals and health systems, across the nation. Today, the privately held, women-owned company manages communities in seven states and provides consulting services for a range of clients in all 50 states. With decades of experience as community owners and operators, HDG's proven process for managing communities, known as Caring Above and Beyond® (CAAB), guides senior living and care organizations in optimizing operations, maintaining regulatory compliance, boosting resident and family satisfaction, and building team engagement by addressing four Pillars of Excellence — quality and customer service, people, finance, and sales and marketing.

“The National Quality Award Program sets the bar for excellence in senior living and care, providing a comprehensive guide for organizations to achieve peak performance,” said HDG Executive Vice President of Operations Sharon Thole. “By integrating it into our Caring Above and Beyond proven processes, HDG and its managed communities demonstrate a commitment to elevating the overall quality of life for older adults through perpetual growth, development, and improvement.”

“HDG is honored to lead our communities in achieving the standard of care and service necessary to receive such a distinguished award by implementing our CAAB processes,” said Heather Haberhern, senior vice president of quality at HDG.

Dimensions Living Stevens Point and Kruse Village will be presented with Bronze awards during the AHCA/NCAL Convention & Expo in Orlando, Florida on Tuesday, October 8, 2024.

ABOUT HEALTH DIMENSIONS GROUP®

Health Dimensions Group® (HDG®) is a leading management and consulting organization serving senior living, post-acute, and long-term care providers, as well as hospitals and health systems, across the nation. Founded nearly 25 years ago, HDG's mission is to make lives better by providing quality care, service, and consulting. HDG manages 30 senior living and care communities in seven states, caring for more than 2,600 residents. HDG's thought leaders also provide comprehensive consulting services to a broad range of clients in the aging services sector. Through the dedication of more than 2,300 team members, HDG strives to create a culture of Caring Above and Beyond® with an unwavering commitment to its core values of Hospitality, Stewardship, Integrity, Respect, and Humor®. Discover more at healthdimensionsgroup.com.

ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 14,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers, and homes for individuals with intellectual and development disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahcancal.org.

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